



A Central Hub for 40,000+ Vets. How NVA Built a Connected Community.

How can a fast-growing organization strengthen cohesion and belonging when its teams are highly dispersed?

About NVA

NVA seamlessly designed a personalized employee headquarters, ensuring every team member has easy access to the information, apps, and resources they need—all while significantly reducing noise and digital friction. The results? A stronger sense of connection, improved satisfaction, and streamlined operations across a vast and growing organization.

The Challenge

NVA's rapid growth brought a new set of challenges. With teams scattered across the globe, their existing communication tools were fragmented, creating digital silos that made cross-location collaboration difficult. Important resources were buried in different systems, making them hard to find and hindering productivity. This lack of a central hub also made it tough to build a unified company culture and ensure every employee, whether in a hospital or a pet resort, felt connected to NVA's mission. NVA needed a way to bridge these gaps and create a single, accessible space for connection, communication, and engagement.

Key Features of GoFetch

- **Centralized Knowledge & Enablement:** Employees now have one go-to hub for all company-wide information, ensuring they can easily find the resources they need.
- **Targeted Communications:** The platform allows NVA to deliver personalized updates to segmented groups, ensuring that employees receive relevant content tailored to their roles and departments.
- **Seamless Collaboration:** Integrated with Microsoft O365, SharePoint, and OneDrive, GoFetch enables employees to access work tools, connect with colleagues, and collaborate effortlessly from anywhere.

LumApps also empowered NVA to quickly build targeted pages and communities, making it easier for different teams and departments to feel included and engaged.

1300+ Locations

~40000 Employees

“

We found that LumApps was the easiest to use and best suited to our needs. It helped us put everything together in one spot so people could find their information, news, and benefits all in one place.

Keenan Kibrick

Why NVA chose LumApps

To solve these challenges, NVA partnered with LumApps to create "GoFetch"—a centralized, user-friendly platform designed to unite its workforce. LumApps provided the tools NVA needed to deliver personalized communication, streamline access to resources, and foster a sense of community across its global network. With LumApps, NVA was able to build a platform that not only hosted essential tools but also reflected their unique culture and values.

Increase in employee satisfaction

Stronger Sense of Belonging and Recognition

Limited search queries from 50 to 15

10K-15K Daily Active Users

LumApps helps companies in all sectors improve their communications, employee engagement, knowledge management and much more. [Contact us](#) to find out more!

